

CANCELLATION AND BOOKING PROTECTION SCHEME

This cancellation and protection scheme is valid from the time of becoming part of the scheme until the end of your stay. This scheme covers accommodation only. Other services are subject to the policy of the provider; we advise that you become familiar with their terms & conditions. Please cancel within 14 days of joining the scheme if you do not accept these terms and conditions.

Cancellation and protection scheme covers you for the following:

- Delays due to weather conditions affecting your flight or ferry to the islands - 100%
- Death of close family – 85% (certification required)
- Injury or illness (medical practitioners written confirmation required) – 85%
- For parents travelling without their children (minors) we cover injury or illness to their child resulting in the interruption of your holiday – 85%
- For overseas visitors all of the above is covered by the scheme
- Jury service – 75%

Cancellation and protection scheme does NOT cover you for the following:

- Divorce or relationship breakdown
- Pre-existing known medical conditions
- Conditions during pregnancy resulting in the need to cancel booking
- Technical difficulties resulting in the travel provider being unable to fulfill their contract
- Act of God

Foot note

Please note the cost of the scheme is non refundable once agreed to. In the event of this scheme not being adequate for your needs we would advise that you make other arrangements to cover your holiday